

Prosthetic Solutions treatment options with COVID-19

Each day brings new information and new levels of social distancing. With that in mind, please be assured that our offices are open to help you with your essential needs. At this time, we continue to offer two types of appointments.

Non-urgent appointments can be made via TeleHealth with a secure audio/video platform. These include:

- Questions about your current fit and whether or not you need to be seen in person
- Discussion of any new equipment needed including liners, socks and suspension sleeves
- Necessary items can be shipped to your home or be available for pick up
- New Evaluations while in a Skilled Nursing Facility. Follow-up appointments may be in-person as necessary

Essential appointments will be in person appointments.

What is an essential appointment?

- Equipment failure of any type
- Significant changes in socket fit not accommodated by sock changes that are putting you at risk of either skin breakdown or limiting your ability to use your prosthesis
- Casting, test socket, and delivery appointments for any necessary prosthesis
- New evaluations

How are we protecting our health and the health of those who visit our offices?

- We will ask all patients asking to be seen about their general health and possible exposure to COVID-19. Hand Sanitizer and temperature checks will be given. Masks are required.
- Gloves and masks are available for use as needed
- Only the patient and one caregiver/parent/guardian will be allowed in for appointments. We will space appointments to allow for a thorough cleaning of all surfaces between appointments
- In the event that any staff member feels ill, we will ask them to self-quarantine and to have written permission from their doctor before returning to work
- If we determine that any person who has had contact in our office has been diagnosed with COVID-19, we will immediately contact any who may have been exposed and have the office immediately closed and thoroughly cleaned. In the event of a closure we will let everyone know immediately.